



[www.blueridge.coop](http://www.blueridge.coop)

**FOR ALL YOUR  
 CUSTOMER SERVICE NEEDS**  
 Call Toll-Free (800) 240-3400

**AUTOMATED OUTAGE REPORTING**  
 1-888-BLURIDGE

**PICKENS**  
 P.O. Box 277  
 734 West Main St.  
 Pickens, SC 29671

**OCONEE**  
 P.O. Box 329  
 2328 Sandifer Blvd.  
 Highway 123  
 Westminster, SC 29693

**MISSION STATEMENT**  
 Blue Ridge Electric Cooperative will operate as a competitive provider of energy services and a partner with local communities, with a focus on safety, service and integrity.

**BOARD OF DIRECTORS**  
 J. Spencer Dalton, Jr., *Chairman*  
 Len D. Talley, *Vice-Chairman*  
 Franklin M. Looper, Jr., *Secretary*  
 J. Mendel Stone, *Treasurer*  
 Will Anderson  
 Joel R. Davis  
 Jimmy Lee Dodgens  
 William G. Elrod  
 Kenneth G. Southerlin

**PRESIDENT AND CHIEF  
 EXECUTIVE OFFICER**  
 Jim Lovinggood

This organization is an equal-opportunity provider.



A Touchstone Energy® Cooperative



## Statistical analyses are essential

**EACH MONTH**, a number of reports come across my desk. A variety of information is contained in these periodic statements, many of which are generated by the co-op's department heads.

These records "paint pictures" that indicate how well our organization is performing. Covered are subjects such as finances, operations, engineering and member services, as well as other functions. The information spotlights how well our employee team is progressing with regard to meeting the goals outlined in the current year's Work Plan and Budget.

Statistics are essential as a means of measuring what has been accomplished. For example, a recent look at 12 consecutive months of doing business revealed that co-op crews marked hundreds of poles on our system for change out. Field inspections determined that these poles had degraded to the point that they had expended most of their useful life.

A regular cycle of inspections ensures that potentially faulty poles are tested and then replaced with new power line structures. This work makes a vital contribution toward our efforts to provide reliable service to our members. It also helps to ensure a safer work environment for our crews. In addition, having accurate records of locations where new poles have replaced substandard ones is essential to the cooperative's system planning.

Another report that came to my attention recently was truly gratifying. The latest data from our Upcountry Fiber initiative showed that the number of customers receiving high-speed internet service has exceeded 12,000. From a starting point of zero subscribers in the first quarter of 2021, we're now providing a needed service to many homes and businesses. By year's end, I expect that our customer count will have moved well beyond that latest number.

Beginning on day one, our intention was to extend broadband to everyone within our service area who might want it. The information received from the field would indicate that we're well on our way to realizing that goal.

At Blue Ridge, we are in an ongoing mode of self-evaluation. We want to continue to get better at what we do. Statistics provide a valuable tool for determining our level of success.

**JIM LOVINGGOOD**  
 President and CEO

### Public Auction

**SATURDAY, NOV. 4, 10 A.M.**

Preview items to be auctioned  
 Nov. 3, 9 a.m. to 1 p.m.

Visit [blueridge.coop](http://blueridge.coop) for details.

Effective Oct. 1, the power cost adjustment will be .0655.


# Your bill has a new look

**BLUE RIDGE ELECTRIC COOPERATIVE** is excited to introduce a new bill format for its members. This new bill will have all the information included in your previous bill, but it will be easier to understand. In addition, the new bill now includes information on programs the co-op offers and messages to help keep you informed.

The new bill is two-sided and has important information on both sides. We encourage you to review your first bill with the new format. Below is an explanation of each part of your new bill.

- Account Information** The top section contains account information and the date of your bill. Please review the telephone number listed there to make sure it's accurate.
- Previous Bill** Shows your previous bill amount and when payment for that bill was received. **Current Bill** represents the amount of the current charges. **Total Amount Due** is the current bill plus any amount that was unpaid on the previous bill along with the due date. **Please note:** If there is an unpaid balance that is scheduled for disconnection, a red bar containing that information and the disconnect date will be printed under the billing information.
- Daily Usage Graph** This graph showing daily usage, as well as the high and low temperatures for the month, will help you understand how you are using energy at your home.
- Service Details** Includes the rate information and the service period for this billing.
- Meter Details** Includes the amount of energy, measured in kilowatt-hours, used during the billing period and registered by your meter.
- Charge Details** This section is a summary of the bill amount and includes current charges, any unpaid balance, miscellaneous charges for things such as lighting, on-bill financing, credits for program participation and any other charges specific to this account.
- Energy Usage History** A graphic view of the last 12 months' billing history.

Blue Ridge Electric Cooperative, Inc.  
PO Box 277  
Pickens, SC 29671-0277  
(800) 240-3400



Regular Business Hours:  
Monday-Friday  
8:00 am - 5:00 pm  
[www.blueridge.coop](http://www.blueridge.coop)

**Bringing you power and more.**

**Account Name** JOHN Q SAMPLE  
**Service Address** 1234 SERVICE RD  
**Telephone** 888-888-8888

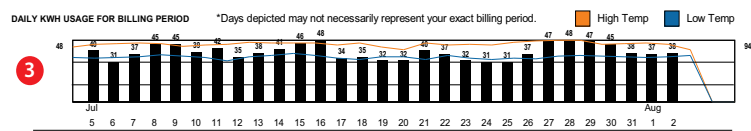
**Bill Date** 08/07/23  
**Account Number** 123456789


Previous Bill	
Your previous balance was	<b>161.66</b>
Your payment was received	<b>08/01/23</b>
Thank you for your payment!	

Current Bill	
Your current charges for this billing period is	<b>190.17</b>
For full detail breakdown of charges, see the reverse side. →	

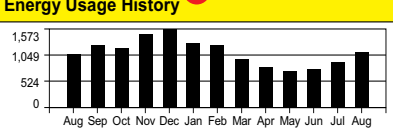
Total Amount Due	
Your total amount due is	<b>190.17</b>
Your current charges are due by	<b>09/01/23</b>
TO BE PAID BY DRAFT	

**DAILY KWH USAGE FOR BILLING PERIOD** \*Days depicted may not necessarily represent your exact billing period.





RETAIN THIS COPY FOR YOUR RECORDS  
PLEASE DETACH AND RETURN THIS PORTION WITH PAYMENT

Billing Summary	Energy Usage History																																										
<p><b>SERVICE DETAILS</b></p> <p>RATE: 1      CYCLE: 3 SERVICE PERIOD: 07/05/23 - 08/03/23</p> <p><b>METER DETAILS</b></p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>METER NO</th> <th>LAST READ</th> <th>PRESENT</th> <th>MULT</th> <th>USAGE</th> </tr> </thead> <tbody> <tr> <td>12345678</td> <td>64263</td> <td>65380</td> <td>1</td> <td>1117</td> </tr> </tbody> </table> <p><b>CHARGE DETAILS</b></p> <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <tbody> <tr> <td>CURRENT ELECTRIC BILL DUE</td> <td>09/01/23</td> <td style="text-align: right;">190.17</td> </tr> <tr> <td>PREVIOUS AMOUNT DUE</td> <td></td> <td style="text-align: right;">161.66</td> </tr> <tr> <td>THANK YOU FOR YOUR PAYMENT</td> <td>08/01/23</td> <td style="text-align: right;">-161.66</td> </tr> <tr> <td><b>TOTAL AMOUNT DUE</b></td> <td></td> <td style="text-align: right;"><b>190.17</b></td> </tr> </tbody> </table>	METER NO	LAST READ	PRESENT	MULT	USAGE	12345678	64263	65380	1	1117	CURRENT ELECTRIC BILL DUE	09/01/23	190.17	PREVIOUS AMOUNT DUE		161.66	THANK YOU FOR YOUR PAYMENT	08/01/23	-161.66	<b>TOTAL AMOUNT DUE</b>		<b>190.17</b>	 <table border="1" style="width: 100%; border-collapse: collapse; font-size: x-small;"> <thead> <tr> <th>Usage Comparison</th> <th>Days of Service</th> <th>Total kWh</th> <th>AVG kWh/Day</th> <th>AVG Cost/Day</th> </tr> </thead> <tbody> <tr> <td>Current Billing Period</td> <td>29</td> <td>1117</td> <td>39</td> <td>6.56</td> </tr> <tr> <td>Previous Billing Period</td> <td>33</td> <td>920</td> <td>28</td> <td>4.90</td> </tr> <tr> <td>Same Period Last Year</td> <td>29</td> <td>1078</td> <td>37</td> <td>6.36</td> </tr> </tbody> </table> <p><b>Payment Information</b></p> <ul style="list-style-type: none"> <li>For bills that become due on a weekend or a cooperative holiday, the due date will be postponed until the next business day.</li> <li>Accounts not paid by 15 days after the due date are subject to a \$30.00 penalty and disconnection without further notice.</li> <li>Penalty of \$10.00 or 3%, whichever is higher, will be added after the due date.</li> <li>For automated bill payment call (864) 898-2008.</li> </ul>	Usage Comparison	Days of Service	Total kWh	AVG kWh/Day	AVG Cost/Day	Current Billing Period	29	1117	39	6.56	Previous Billing Period	33	920	28	4.90	Same Period Last Year	29	1078	37	6.36
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<p><b>Member Messages</b></p> <p style="font-size: x-small;">Did you know geothermal energy is the most environmentally friendly and cost-efficient way to heat and cool your home? Visit <a href="http://blueridge.coop/gogeo">blueridge.coop/gogeo</a> and learn more today.</p>	<p><b>Office Locations</b></p> <table border="0" style="width: 100%; font-size: x-small;"> <tr> <td>Pickens Office 734 West Main St. PO Box 277 Pickens SC 29671 (864) 878-6326</td> <td>Oconee Office 2328 Sandifer Blvd. PO Box 329 Westminster SC 29693 (864) 647-2005</td> </tr> </table>	Pickens Office 734 West Main St. PO Box 277 Pickens SC 29671 (864) 878-6326	Oconee Office 2328 Sandifer Blvd. PO Box 329 Westminster SC 29693 (864) 647-2005																																								
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